

Volunteer Role Profile

Volunteer Role	Volunteer Driver
Volunteer Manager	Natalie Poland
Where you will be based	Property/on-site

Why we want you

To utilise our trust pool vehicle to provide transport for patients wishing to get to appointments. This maybe returning to visit home, access a health appointment or to participate in a leisure activity. Other tasks may involve delivering medication and scripts to patients and pharmacies and/or proving transport support for staff.

What you will be doing

- You will be using the trust pool vehicle to provide non-emergency transport for patients wishing to get to appointments. This maybe returning to visit home, access a health appointment or to participate in a leisure activity.
- You may be required to deliver medication and scripts to patients and pharmacies and/or provide transport support for staff.
- You will be responsible for ensuring that you are fit to drive at all the times and inform your onsite supervisor about any health issue and change in personal circumstances that may affect your driving ability
- You may be responsible for checking the vehicle before and after journeyss
- You will be responsible for keeping the vehicle clean inside and out
- You will be responsible for reporting any faults to your onsite supervisor
- Talking to / listening to your passengers if that's what they want, making them feel comfortable in your company
- Maintaining strict confidentiality at all times
- Adhering to the Trust policies and procedures
- Adhering to DVLA rules
- Reporting any incidents, accidents, safeguarding concerns or near miss situations to your onsite supervisor. Providing feedback on service improvement.

The skills you need

- Driving skills
- Safe and careful driver
- Physically fit for getting in and out of vehicles and loading and unloading
- Able to navigate around an area using sat nav or maps
- Able to keep to a schedule
- Well presented, with a friendly and approachable manner and good verbal

communication skills

- An ability to be patient and calm even in the face of difficult situations
- An ability to act on own initiative within the role description

What's in it for you

- Increase your social and relationship skills
- Gain career experience
- Volunteering provides a sense of purpose
- Increases self-confidence
- Support and training provided

Disclaimer

No applicant will be unfairly discriminated against on account of their age, cultural/religious/political belief, disability, ethnicity, gender, race, relationship status, sexual orientation, and/or Trade Union membership/stewardship